# Nguyen Thi Anh Kieu WAITRESS

## **Objective**

My short- term goal is gathering professional knowledge at 5- star hotel and complete my diploma

My long- term goal is having more experience and knowledge about hospitality.

### Education -

#### **COLLEGE OF FOREIGN ECONOMIC RELATION**

Major: Hospitality Management



#### PARK HYATT SAIGON HOTEL

Casual labor at event service department, F&B service in Park Hyatt Saigon Hotel

Main responsibilities:

- Greeting and saying goodbye with guests
- Standing by to serve for meeting, conferences, seminar, event
- Preparing snack foods and drink for the break time
- Standing y resolve complaints or receive requests
- Serving parties and gala dinners
- Setting up meeting, coming parties
- Achievements and skills gained:
- Earning a lot of experience in the hospitality
- Improving my life skills and my advanced skills
- Completed research about activites at banquet -F&B service at Park Hyatt Saigon

#### **LE MERIDIEN SAIGON HOTEL**

#### **MAY 2018 - SEPTEMBER**

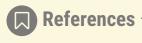
2019

Casual Labor at event service department, F&B service in Le Meridien Saigon Hotel

- Greeting and saying goodbye with guests
- Standing by to serve for meeting, conferences, event
- Preparing snack foods and drink for the break time
- Standing y resolve complaints or receive requests
- Serving parties and gala dinners setting up meeting, coming parties

Achievements and skills gained:

- Observe, learn and catch customers' taste well.
- Improve english communication skill.



Event Service Manager of Le Meridien Saigon Hotel : Duong Ngoc Phuc Mobile:0906209292

Event Service Manager of Park Hyatt Saigon Hotel : Pham Tuan Anh Mobile:0772056616



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### SKILLS

#### English

Word

Fxcel

Powerpoint

### INTERESTS

- Reading books
- Listening to music
- Going shopping
- Playing volleyball
- Travelling

PRESENT

**OCTOBER 2019 -**

AUGUST 2017 -**SEPTEMBER 2020**